



Covid-19 New INFO:

We are asking that only clients being serviced come to their appointments, we are still taking precautions with covid-19, Monkey pox and other illnesses. Please wear a mask and remember to reschedule if you have any signs of sickness. If you have fever or runny nose, cough etc. you will not be serviced. We are trying to keep down on germs as best as possible.

(ONLY BOOK IF YOU'RE SURE OF MAKING YOUR APPOINTMENT)

Note to All Parents: We are now working in a smaller salon atmosphere, so we ask that only the individual being serviced comes to the appointment. Space is limited. We have lobby benches for waiting, however for longer services we recommend no extra guest. If you are dropping your child or family member we can contact you when the stylist is about 20-30 minutes from completing the style. No extra guests can wait in stylist work areas. Please have a seat in the waiting area accordingly. If the parent is being serviced please find a babysitter to avoid issues we cannot watch children and they are not allowed to be unsupervised in this professional building.

Lady A's is accepting ages 7-11 on select services. We have removed some services we feel causes more tension for children. So you may not see many cornrows services available for this age group. We have special prices for this age group as well on the booking page and we will update as necessary.

We also have discounted box braid prices for ages 12-13 as well, 14 & up falls into our regular adult booking.

IF YOUR CHILD IS EXTRA TENDER HEADED / SENSITIVE WE WILL NOT BE ABLE TO SERVICE THEM IF THEY CANNOT SIT PROPERLY WITHOUT EXCESSIVE TWISTING, YELLING AND TURNING. CHILDREN HAVE TO BE ABLE TO SIT AND BE SERVICED WITHOUT PARENTS SITTING IN OUR STYLIST WORKING AREA.

PARENTS PLEASE DETANGLE YOUR CHILDREN HAIR BEFORE BRINGING THEM. PLEASE DON'T BRING YOUR CHILD WITH MATTED HAIR AND COMPLAIN TO US THAT THEIR TENDER HEADED AND EXPECT OUR STYLIST TO NOT CAUSE THEM ANY

DISCOMFORT. HAIR SHOULD NOT BE MATTED. DIFFICULT DETANGLE TAKES MORE TIME OUT OF THE ORIGINAL SCHEDULE APPOINTMENT TIME, AND EXTRA FEES WILL BE APPLIED IN THESE CASES.

CLIENTS PLEASE NOTE: If you are over 10 min behind your appointment time we can charge a \$15 LATE FEE. (After 15 min) we have the right to reschedule or refuse service if it conflicts with another client's appointment (and you will still be charged a fee and lose your deposit).

"WE'RE AN APPOINTMENT BASED SALON" and must stick to a strict schedule and we must honor all clients time and schedule. We know things happen but please be respectful of others' time and call ahead. Thank You!!! Mrs. April

NOTE: PLEASE READ THIS NEW INFO

We charge \$85 & up depending on service non-refundable deposit to book appointments.

NOTE: Any services on our price list that's priced under \$85 will require the total amount to be paid at the time of booking. Which for that service will serve as a non-refundable/ non-transferable deposit.

If you cancel your appointment or don't show either way, you will not receive your deposit back under any circumstances. The deposits are put in place because we are an appointment based hair studio. Our policy helps us to prevent too many no shows or people wasting our time, or slots other clients could have booked. It doesn't matter if you cancel 24-72hrs ahead of time, we do not refund deposits. However, if you have an emergency or any other circumstance preventing you from making the appointment and you contact us by phone leaving a voicemail, (even if we're closed) plus emailing us: ladyaservices@gmail.com within 72hrs of your already scheduled appointment that's 3 days in advance, or talking to us during our business hours we will reschedule your appointment for another day of your choice out of what we have open within that same week or early following week. In this case you will not lose that deposit because we will have 3 days to replace your initial slot.

KEEP IN MIND: We will only reschedule your appointment once without charging another deposit. If this policy is not followed as stated we apologize but we will have to charge another deposit to re-book. Your deposit will be lost if you do not reschedule in the same week or earlier the following week where we have slots available. Your deposit is also lost if you cancel for any reason.

(AS LONG AS YOU KEEP YOUR APPOINTMENT YOUR DEPOSIT IS NOT LOST)

TIME IS VERY IMPORTANT: We want to respect every client's time and stick to the set schedule. If there's a problem on our part and our stylist wasn't available for a client's appointment, then we will gladly REFUND your deposit back and fix the problem in that case. We do our best to keep appointments set and respect our clients time so we ask that clients also respect ours and respect our policy.

IMPERATIVE: With you placing a deposit assures us that you're serious about keeping your appointment. Please make sure you understand this before booking your appointment. We understand that some people may not be comfortable placing a deposit online. However, new

clients must first book online. If you are a current client & you prefer to stop in during business hours to book, that's fine. If you are a 1st time client and you don't feel comfortable with paying a deposit in advance we understand, unfortunately we cannot bend or change our policy to satisfy any one client this is what works best at our salon.

(IF A CLIENT DECIDES TO FILE A FRAUDULENT CLAIM WITH THEIR FINANCIAL INSTITUTION AFTER AGREEING TO OUR POLICY AND BEING SERVICED AT LADY A's WE WILL FILE CHARGES AND UPHOLD OUR RIGHTS TO THE FULLEST EXTENT PERMITTED BY LAW).

(THIS IS OUR POLICY THERE'S NO REFUNDS ON DEPOSITS OR SERVICES OR PRODUCTS PURCHASED AT THE STUDIO). Thanks Lady-A.

NOTE: DO NOT BOOK A CERTAIN STYLE THEN COME IN REQUESTING A CHANGE THAT MAY CAUSE EXTRA TIME, WE MAY NOT HAVE TIME FOR THAT. BE CLEAR WITH WHAT YOU WANT IF YOU ARE NOT SURE TALK WITH SOMEONE AT FRONT DESK BEFORE YOUR APPOINTMENT. IF YOU MAKE A REQUEST CHANGE THEN LATER DON'T LIKE THE LOOK, WE WILL NOT CHANGE IT BACK WITHOUT CHARGING FOR ANOTHER FULL SERVICE. TO GO BACK AND TAKE DOWN AND MAKE CHANGES IS A LOT WITH SOME SERVICES AND BECAUSE YOU REQUESTED A CHANGE AND DIDN'T LIKE THE NEW OUTCOME IS NOT THE STYLIST FAULT. KNOW WHAT YOU WANT PLEASE. PAY ATTENTION TO YOUR HEAD SHAPE, THICKNESS OF YOUR HAIR ETC. WHEN PICKING A STYLE. WE TRY TO GET SIMILAR TO LOOKS AND PICTURES CLIENTS SHOW US. THERE'S NO GUARANTEE YOU'LL LOOK EXACTLY LIKE THE PERSON. AS STYLIST WE HAVE TO TAKE MANY THINGS INTO CONSIDERATION WITH HAIR STYLING AND EVERY LOOK DO NOT FIT EVERYONE EXACTLY THE SAME, SO KEEP THAT IN MIND WHEN TRYING A NEW LOOK. IF THE STYLIST COMPLETES A JOB SHE GETS PAID FOR THAT JOB. WHEN A SERVICE IS REQUESTED AND DONE IT'S UNETHICAL TO NOT PAY FOR IT BECAUSE YOU HAVE A CHANGE OF MIND ON THE HAIR COLOR OR TYPE OF HAIR ADDED, PATTERN OR JUST DON'T LIKE THE WAY THE STYLE LOOK ON YOU.

SLOTS FILL FAST SO CALL OR BOOK NOW FOR YOUR APPOINTMENT.

No Refunds or Exchanges: on (HAIR CARE PRODUCTS, HAIR WEAVE or HAIR SERVICES. NO EXCEPTIONS).

PLEASE UNDERSTAND: If you have any problems with your hair service we will love to correct it. You must bring this to the stylist's attention before leaving the studio. We will do our best to work with any client regarding a hair service or issue while in the hair studio.

We will not be responsible for your hair after you leave (SO MAKE SURE YOU DOUBLE CHECK YOUR HAIRSTYLE BEFORE YOU LEAVE).

PLEASE UNDERSTAND: We stand behind our work and we know the quality of our work. We will consider all reasonable issues if a mistake has been made on the stylist's behalf before a client leaves the studio, we will make the adjustments with no problem. We are not perfect, mistakes can occur, but we strive to do our best at perfection so that we don't experience many issues.

(Cornrow Braids, Kinky Twist, Box Braids, Weave & other Hair Care Information)

PLEASE READ CAREFULLY

NOTE: Some cornrow braids can last up to 2 weeks. Some people choose to leave their hair up for 3 weeks. If your hair is in Cornrow Braids you can Shampoo your hair. It's better to shampoo and condition your hair while in the shower. Doing this makes it easier for water to run through your scalp. Gently run your fingers down the parts of your Braids with diluted Shampoo. Don't scratch with nails or rub Braids to ruff this can cause damage to your scalp and your braids will become frizzy. After rinsing shampoo from hair and scalp use a small amount of conditioner in the palms of your hands and gently rub through Braids, if you have a spray solution it's better to rinse, then towel blot hair do not rub. It's okay to lightly blow dry your hair and then allow it to air dry but you do not want to leave hair to air dry alone because it could Mildew or have a sour smell if not dried completely. Blow dry on warm heat but not too hot, be sure to use a light oil or some heat protection such as Lady April's amethyst oil, before blow drying, after that you can apply olive oil or coconut oil either is great on the scalp to prevent dryness. If you're in need of a great product that works, feel free to try our shop brand, Lady April's minty olive-growth oil. It's great and sold exclusively in our hair studio! These methods can also be used if you have any Individual Braids, Box braids or Kinky Twist and weaves or other protective styles. Remember you can always choose to come to the shop for your Touch Ups / Shampoos and Conditions or Hair Treatment needs. We WILL BE GLAD TO ASSIST YOU!!!

If you have Kinky Twist or Box Braids remember it's Okay to wash your braids every 2 weeks, some ladies wash once a week if they sweat a lot in the head. Keeping your braids clean helps for Healthier Hair and easier take down as well! Now keep in mind, weekly washers will need touch ups a little faster. Keeping your braids moisturized is very important especially with Extension Hair added in. Our new and improved Lady April's (Leave-in Moisture-Grow Conditioning Spray) has been formulated to help aid clients with the perfect mixture for adding moisture, shine, strength and protection to their hair. Some clients also use it as a detangler to work through natural strands! If you find it hard to wash your weave please book and we will help you maintain your sew in.

Remember: it's very imperative that clients come in on time for touch up treatments.

We recommend coming in between 5-6 weeks after the initial protective style is installed) by following this plan you will prevent breakage or damage and help us with keeping your hair clean, refreshed, moisturized, healthy and strong while wearing your protective style and after removing your protective style. If you choose large box braids or Havana style you may need to come in between 3-4 weeks to keep your style up. We don't allow no more than 1-2 touch up's services, depending on style before requiring clients to do a total take down and redo. We will no longer be offering touch ups services to clients that were not serviced at our shop.

VERY IMPORTANT: (IF YOU DECIDE TO TAKE DOWN YOUR HAIR FROM ANY PROTECTIVE SERVICE; FOR EXAMPLE: BOX BRAIDS, TWIST OR WEAVES ETC. YOU HAVE TO ADD MOISTURE TO YOUR HAIR AND COMPLETELY DETANGLE YOUR NATURAL HAIR FIRST. AFTER REMOVING THE EXTENSION HAIR. COMB YOUR HAIR ALL THE WAY THROUGH REMOVING ANY HAIR THAT NORMALLY SHEDS DURING THE TIME YOUR STYLE WAS UP. STARTING FROM THE ENDS UP. YOU SHOULD NOT PROCEED TO WASH HAIR BEFORE COMBING COMPLETELY THROUGH, BECAUSE YOUR'ER HAIR CAN AND WILL BECOME MATTED AND THUS CAUSING BREAKAGE AND MORE WORK ON YOURSELF CAUSING A DIFFICULT TAKE DOWN. WE WILL BE HAPPY TO HELP YOU

WITH TAKE DOWN SERVICES, IF THIS IS AN ISSUE FOR YOU. IF YOU DECIDE TO TAKE IT DOWN YOURSELF THAT'S TOTALLY FINE JUST PLEASE TAKE YOUR TIME AND TAKE YOUR HAIR DOWN PROPERLY. THE SAME APPLIES FOR BONDING SERVICES, YOU SHOULD USE GLUE REMOVER AND FOLLOW INSTRUCTIONS GIVEN. PLEASE UNDERSTAND THE SERVICE DO NOT ALWAYS CAUSE THE PROBLEM, MOST TIMES IT'S THE WAY THE HAIR IS TAKEN DOWN).

BEFORE BED: Massage temple area with Lady April's Minty Olive-Growth Oil and/or Everyday Miracle Treatment, then smooth edges if needed with Lady April's Edge then tie edges down with a Silk Scarf or Wrap then cover hair with a Bonnet.

Ladies, if you are wearing a Weave, it's good to Braid your hair in a Loose Braid, or Twist or just Wrap your hair and tie your hair with a Satin Scarf / Bonnet before you sleep. Doing this routine helps to keep Hair Healthy, Less Frizz, and prevents hair from Drying out & Losing Moisture. With any hair style it benefits clients to wrap hair before sleeping. Never sleep on Wet hair!!! If you are someone that has a hard time sleeping with your head wrapped at night you can also invest in a Satin Pillowcase! Ladies if you wear a lace wig you can still use our Minty olive-growth oil, with the dropper you can get the oil down through the wig to your natural hair. One tip to boost hair growth is to apply steam to your scalp by laying a warm towel over your head to open pores then proceed to drop the oil through, this truly works! But, be careful not to apply the oil too close to the front of your lace where the glue is so that you don't lift the lace with the oil. Also please be sure to take your hair vitamins and drink plenty of water! Regular exercise is important as well as deep conditioning treatments every 2-3 months. We offer treatments and trims when needed at our studio so let us help take care of you, and your hair while we enhance your beauty!